



Learning when it matters most



2007 Annual Report



Helping Children Reach their Full Potential Through Vision, Partnerships, and Effective Practice



Pam Tatum
Chief Executive Officer



Ellen Sacchi
Chair, Quality Care for Children
Board of Trustees

At Quality Care for Children (QCC) we are passionate about our role in ensuring that every child has the opportunity to reach their full potential. In 2007, that commitment resulted in an impact to more than 100,000 children—helping them to benefit from higher quality early care and education—through QCC’s innovative programs and services.

QCC has the privilege of partnering with parents, child care programs, and communities. As a result, we are in the unique position of impacting many aspects of a child’s life. Our multi-faceted partnerships afford us a comprehensive understanding of the big picture of the needs of young children and their families and Georgia’s early care and education system—as well as the public policies that impact both.

We are excited about QCC’s part in changing the public conversation about the care and educational needs of infants and young children. Community leaders, who establish public policy and influence community practice, are seeking out our distinctive perspective. The philanthropic community, whose investment in young children and their families is so critical to children’s success, is utilizing our data and depth of knowledge to make the best investments. Our partnerships with

corporations, small businesses and other non-profit organizations, are engaging new community members in support of children and families. In all arenas, we are giving voice to parents and care providers as we advocate for the resources and opportunities our children so desperately need. We strongly believe that it is through our unique perspective, our expertise, and our partnerships that we can change the public discourse and thereby ensure that each child has the highest quality of care and education.

Our Vision: every child reaching their full potential.
Together we can realize this vision!

A handwritten signature in black ink that reads "Pam Tatum".

Pam Tatum
Chief Executive Officer

A handwritten signature in black ink that reads "Ellen Sacchi".

Ellen Sacchi
Chair, Quality Care for Children
Board of Trustees



Quality Care for Children Learning when it matters most

Mission

To ensure that Georgia's infants and young children are nurtured and educated.

Vision

Every child reaching their full potential.

Values

- Expect the best.
- Earlier is better.
- Relationships are key.
- Quality is critical.
- People matter most.



Celebrating Twenty Years of Helping Children in Crisis

Quality Care for Children's Emergency Child Care program is nearing its twentieth year anniversary. The Junior League of Atlanta started the program and asked Quality Care for Children to adopt the program in 1987. Since that time, QCC has helped several thousand families in crisis pay for child care and resolve their crisis. Most of the families served in the program are homeless, on the verge of experiencing homelessness, leaving a violent domestic situation, or facing overnight hospital stays with no one to care for their children. Some are single parents struggling to start a new job with no money to pay for child care until their first paycheck arrives. Following hurricanes Katrina and Rita, the program paid for child care for more than 450 evacuees while they located employment and settled into their new homes and jobs.

This program makes a significant difference in the lives of children and their families. One of the program's recipients, whom we will call Jessica, completed her professional internship after college when her domestic situation became

unsafe for herself and her young children. In order to protect herself and her children, Jessica needed to escape her violent home situation and find paid employment. She found herself in a potentially dangerous predicament. In order to avoid becoming homeless she needed paid employment, to find a job she needed child care, to pay for child care she needed a paycheck. A QCC Emergency Child Care Program (ECC) counselor helped Jessica find an excellent child care provider, covered the cost of her children's care and guided her to other needed resources. With the assistance of the ECC program Jessica was able to remove her children from a dangerous situation, secure safe housing and find employment, all while her children were in a stable and safe environment. After Jessica was established in her new job, she called QCC to see if she could give back to the program. It is an honor to celebrate twenty years of providing children with a safe and enriching place to learn while families, like Jessica's, transition through a time of crisis.

Children Grow and Thrive

As We Partner With Parents

As children's first educators, parents provide and are a vital link to our efforts to prepare children for success in school and life. In 2007 Quality Care for Children (QCC) impacted the Quality Care for Children strives to form relationships of trust with parents in reaching this goal through our many services.

Choosing child care is one of the most important decisions a parent can make. Parents need a trusted source of information and support to make the best decisions for their children and families. Quality Care for Children (QCC) offers parents information on how to choose child care that provides early learning and meets their families' needs. We assist parents in locating appropriate child care for their children by searching our extensive database of more than 4,500 child care programs including child care centers, family child care homes, Head Starts, Pre-K programs, after-school programs and summer camps in 36 counties. Our services are offered in English and Spanish through an online child care search and by speaking with a child care counselor on the telephone.

QCC educates parents on topics such as choosing child care, providing positive discipline, understanding how children learn, and methods to support a child's learning and development at home. QCC also offers education and support to grandparents, relatives and friends who care for infants and young children, including children with special needs. Parents obtain a wealth of information through QCC's trainings, parent counselor services, Quality Play groups and Parent Central, an electronic newsletter to educate parents about public policy issues affecting their children. Parenting is a challenging and rewarding role. QCC offers supportive resources to assist parents in meeting those challenges.



In 2007, Quality Care for Children partnered with parents to:

- Assist 12,654 families find and choose quality child care, including 996 parents of children with special needs.
- Increase the capacity of 586 parents/caregivers to support the development of over 800 children through Quality Play.
- Support 200 parents through educational workshops.
- Provide safe, stable emergency child care for 371 children whose 197 families were in crisis.

Making a Difference For Parents & Children

Quality Play

Since October 2006, QCC has provided Quality Play (formerly Play & Learn) to families living at Jerusalem House, a program that serves homeless women who are HIV positive and their children. Residents living at Jerusalem House gather for activities to stimulate the learning and development of their young children. When the Quality Play facilitator first met one of the mothers, (we will call her Ann) and her 5-month old infant, Joey, she noticed the child was not sitting up on his own nor was he handling objects with the dexterity typical of a baby his age. The Quality Play (QP) facilitator spent several months building a trusting relationship with Ann as together they discussed Joey's developmental needs. The QP facilitator shared methods for supporting her child's development with Ann and provided her with resources to assist with his play.

A few months after working with Ann and Joey the QP facilitator noted that Joey, now 8 months old, had begun to crawl. Ann and the QP facilitator's partnership yielded other significant developmental gains for Joey. After three months of assistance, he readily explored his environment, used his motor skills with fluidity, and displayed developmentally appropriate attention. He had begun climbing furniture, had excellent fine-motor skills, and started to play at an age-appropriate level. Ann said that with the QP facilitator's help she began interacting with Joey in a manner that has allowed him to catch up developmentally. Quality Play is making a tremendous difference one parent and one child at a time.

Stephanie Blank Visits Quality Play

In March, Stephanie Blank and Margaret Conelly of the Arthur M. Blank Family Foundation visited a Quality Play session held at the Latin American Association (LAA). Quality Play provides fun and educational opportunities for parents and children. In addition, it assists parents in supporting their child's development. Quality Play is offered free of charge to families in the City of Atlanta through funding by the Arthur M. Blank Family Foundation. The LAA has been a strong partner and the program at their site represents one of QCC's strongest collaborations. Following a parenting class provided by the LAA, parents and children participate in a QCC Quality Play session. The parenting class provides them with an understanding of child development and important parenting skills, while the Quality Play sessions provide a laboratory to put newly gained knowledge into action.





QCC Launches Fee For Service Programs To Generate Funding

With a vision to develop new funding streams for our vital programs serving children in Georgia communities, Quality Care for Children has developed two new mission driven Social Enterprise ventures. These innovative fee-for-service programs offer valuable services to support young children, parents, and child care providers, while generating new funding to help strengthen and enhance our services offered at no cost to the public.

For three years, families and children in low-income communities have benefited from Quality Play, free-of-charge. QCC's Board of Trustees realized middle and upper-middle income families could also benefit from Quality Play and launched the fee-for-service program in August of 2007. With a generous donation of facility space from First Christian Church of Decatur and Virginia Highland Church, QCC launched Quality Play as weekly opportunities for small groups of parents and their children (12 months to 5 years old) to come together for fun and learning.

In 2007, QCC launched a fee-for-service Child Development Associate (CDA) credentialing program for child care teachers and family child care providers. The CDA, a professional development credential, is designed to improve and advance the skills of teachers working in child care settings. Child care providers must have 480 hours of experience working with children 0-5 by the end of the CDA training. Earning a CDA is a very intensive process that involves a great deal of preparation and commitment. After completing the program, many child care providers are inspired to continue learning; some go on to earn associate's and bachelors degree's in child development.

The fees generated from these programs help support Quality Care for Children in furthering its mission to nurture and educate infants and young children.



Children Learn and Succeed As We Partner With Child Care Providers

Child care providers work with parents to ensure our young children have the care and education they need to learn and succeed in life. QCC partners with child care providers as a trusted resource for ongoing education and assistance so they can provide high quality early learning experiences and care. QCC offers child care providers on-site consultation, training, educational toys, materials and equipment necessary to support early learning. We assist child care providers from start-up to achieving national accreditation, the highest standard in quality child care.

Since a child who has nutritious meals will have greater success in learning, QCC's statewide Child Care Food Program works to ensure children receive nutritious meals and snacks while in the care of a family child care provider. The program offers nutrition training, sample menus, on-site consulting and meal reimbursement to providers enrolled in the program. As a result, children who participate in the Child Care Food Program receive well-balanced meals and snacks and are positioned to have educational success.

In 2007, Quality Care for Children partnered with child care providers to:

- Assist 162 child care programs in achieving high quality standards, including national accreditation, so that children have access to high quality early learning and support.
- Create new quality child care programs in communities where they were needed so that 16,231 more children have access to quality early learning.
- Train and support 12,031 child care teachers so that children have caregivers who can support their early learning.
- Ensure that children in more than 1,100 child care programs get nutritious snacks and meals.
- Distribute \$526,341 so that child care programs could purchase much-needed materials and equipment—so that children have improved learning environments.

Children Learn and Succeed

As We Partner With Child Care Providers

Provider Spotlight: Elaine Punkosdy

After more than 20 years of skilled and committed service to her community's children, Elaine Punkosdy received the Home of Distinction award from Bright From the Start: Georgia Department of Early Care and Learning. Elaine is the first provider in Haralson County to receive the Home of Distinction Award. The Home of Distinction certificate is awarded to family child care providers who offer high-quality family child care; the award is also the highest standard of care a family child care provider can receive from the state.

Elaine has been working with Quality for Children for ten years. She joined the Child Care Food program in 1998 and as result of the program; she is able to serve nutritious meals and snacks to the children in her care. Children in Elaine's family child care home also benefit from "family style" meals in which children develop table and social

skills. Elaine says of family style meals, "They are learning nutrition, they learn where foods come from and they see different colors and textures."

In the spring of 2007, Elaine received a QCC Quality Improvement Grant and began working with QCC in Cartersville to evaluate, assess and enhance the quality of the services she provides to families and young children. Always with an eye for raising the standard of care she provides, Elaine is currently working on her CDA certificate with QCC's training program. QCC is impressed with the extraordinary creativity and dedication with which Elaine cares for the children in her program. Elaine has made a tremendous difference in the lives of more than a hundred children who have been in her care. What an example she is for all of us!

Partnering with Central Georgia Head Start

Quality Care for Children staff in Macon partnered with Community Action Agency of Central Georgia to offer trainings to Head Start teachers from 22 centers and 16 counties. The 488 Head Start staff received training on topics including health and safety, child abuse and neglect prevention/identification, infectious disease control, reading readiness, and positive guidance. QCC Macon staff presented workshops entitled: Behavior Battles: Reducing Challenging Behavior, Building Bridges to Positive Communication, Identifying Red Flags in Early Childhood, and Ready, Set, Create! Open- Ended Art for Children.

Approximately 6,000 parents, early educators and Head Start teachers received information in English and Spanish regarding QCC's services, as well as Early Learning Guides. QCC-Macon will continue to provide training and consultation support to the Head Start programs of the central Georgia counties throughout the coming year. Several Head Start programs are working with QCC to achieve higher levels of accreditation and distinction through recognized programs of professional achievement.





Children Develop and Flourish As We Partner With Communities

The whole community can play a significant role in supporting the growth and development of happy, educated and flourishing children. Community partners can achieve great success working together. For nearly 30 years QCC has been a leader in our community, fostering collaborative efforts between community stakeholders to serve the needs of our children. We believe it is the community's responsibility to ensure that every child has the opportunity to reach her/his full potential.

QCC works with neighborhood organizations, city, county and state programs, faith communities, child care providers, families, corporations and a myriad of other agencies serving young children. Through our collaborative efforts to pool our resources and access our collective wisdom, we multiply the impact of our efforts.

In 2007 Quality Care for Children partnered with the community to:

- Train 488 Head Start teachers in 16 Central Georgia counties.
- Cultivate a higher standard of care for approximately 600 children in an impoverished Atlanta neighborhood.
- Develop collaborative partnerships with 24 corporations and businesses to bring critical resources to the table for our community's children.

Children's Success Possible As Neighborhood Child Care Centers Excel

The Pittsburgh community in Atlanta has one of the highest concentrations of child poverty in the city. With funding from the Annie E. Casey Foundation and the Arthur M. Blank Family Foundation, Quality Care for Children is working in this community to improve the quality and safety of child care in six neighborhood child care centers. The neighborhood has a very important asset for its children, a high performing elementary school. We know if we improve children's early learning experiences they will arrive at elementary school better prepared for success.

One of the child care centers that Quality Care for Children is working closely with is gaining a great deal from the partnership. We will call this center Caring for Children. The center has been serving children in the community for five years. It has a capacity of 124 children and currently has 105 enrolled (85 of which qualify for state subsidies). The center does not have much income from parent fees because state subsidy rates are so low. After an extensive assessment of the center, we determined there were issues in several areas including health and safety, child/staff interaction, learning activities, furnishings, educational toys and materials, language development and program structure.

There are 11 teachers at the center and five of them have their child development associate credential.



The remaining teachers have varying amounts of training comprised of workshops. None of the teachers in the center have a college degree. QCC provided free teacher training and professional conference scholarships. Like most child care centers, this center is in need of funding for toys and materials. QCC provided equipment, toys, safety supplies and curriculum materials. QCC continues to assist the center to develop strategies to meet some of their other resource needs. With the guidance and support of QCC, Care for Children is striving toward becoming a Georgia Center of Distinction, an award of high quality.



Developing a Corporate Outreach Strategy

With a history of working with corporations, QCC has launched a new strategy to expand corporate partnerships. This strategy will provide corporate employees the critical information and referral services necessary to help them select high quality care for their children. A primary goal of the new corporate strategy will be to increase QCC's visibility and deepen QCC's relationships with large and medium sized corporations in Atlanta while providing a valuable service

to families with young children. The strategy will assist us in expanding awareness of our free child care information and referral services as well as its fee-based services that can further help companies meet the needs of their employees' young children. Efforts are being made to develop collaborative partnerships with several corporations, universities and large nonprofit organizations. Every partnership forged brings more resources and support to the table for our community's young children.

AT&T Supports the Work of Quality Care for Children

Quality Care for Children has been awarded an AT&T/National Institute of Out of School Time grant to work with 4-6 after school programs to improve quality. Quality after school programs not only keep children safe, but support children academically, offer new learning experiences and enhance social development. Quality Care for Children is providing intensive on-site consultation and training to help these after school programs achieve high quality standards.

IBM Partners with QCC

Quality Care for Children has received a two-year grant from IBM to improve the quality of child care for its employees. Numerous studies have demonstrated that parents who have access to quality child care experience fewer work disruptions and are more productive while at work. Through this grant, Quality Care for Children will target between 20 and 30 child care centers serving children of IBM employees for training and support. More than 5,000 hours of training will be provided. An additional 10-12 centers will receive intensive on-site consultation, training and support to pursue National Accreditation, the highest standard in quality.

Quality Care for Children Highlights



Marie Chesnard (QCC Board of Trustees Member) and Gwen Lusk of UPS at El Día de los Niños.

El Día de los Niños a Success

On April 27, 2007 more than 180 people gathered to celebrate young children, enjoy food and music, and support Quality Care for Children. The event raised over \$65,000 to support the work of QCC.

QCC Reaches Out to Community Partners in Northwest Georgia

On May 11, 2007, Quality Care for Children staff in Northwest Georgia volunteered at the Whitfield County Special Olympics. The event offered a great opportunity to interact with parents and other community members while supporting the amazing talents of children with special needs. QCC also played a key role in the Cartersville City Schools Pre-K Registration Event. On May 16 & 17, staff provided a safe place for children to play and learn while parents registered their children for school. More than 150 families attended the event; parents were extremely grateful they were able to complete all the necessary paperwork as their children engaged in supervised developmental play activities.

Better Evaluation Tools Strengthen Services to Children

Our children deserve the best that we can offer them in services, programs, education and care. In order to continue to provide the highest quality of services QCC contracted with Community Evaluation Solutions to assist in strengthening our program evaluation efforts. It is our long-term goal to implement a comprehensive state of the art evaluation of all QCC programs. This evaluation will enable us to put into place a data system to efficiently collect useful process and outcome evaluation information. While QCC currently evaluates its programs, our evaluation and data systems are very cumbersome and time consuming for staff. With assistance from Community Evaluation Solutions, we will ensure that all staff are trained in evaluation and that we are efficiently collecting and utilizing evaluation information to provide the best programs and services possible. The more we understand the needs of our children and have the tools to precisely evaluate our programs, the better we are equipped to serve the children in our community.

QCC and Microsoft Team Up for the Holidays

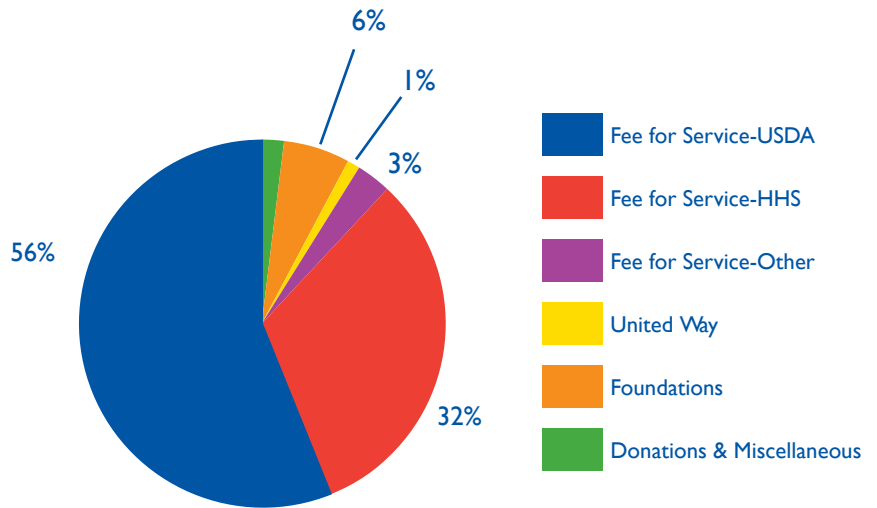
Quality Care for Children, in collaboration with Microsoft Corporation, worked to bring holiday cheer to families in the Emergency Child Care program. Families in the Emergency Child Care program have experienced some kind of crisis, such as unexpected hospitalization, divorce or loss of job.

Employees at Microsoft assisted fifteen families with 35 children (infants to 16-years-old). The Microsoft employees were so moved by the needs of the families that they wanted to assure the children had a holiday to remember. The employees pitched in to donate a wide assortment of gifts to the families. QCC staff members delivered the items to families throughout the Metro Atlanta area.

Financial Report

October 1, 2006- Sept. 30, 2007

Total Revenues	\$10,462,356
Total Expenses	<u>\$10,503,597</u>
Net Results	(\$41,241)
Prior Year Fund Balance	<u>\$657,720</u>
Current Fund Balance	\$616,479

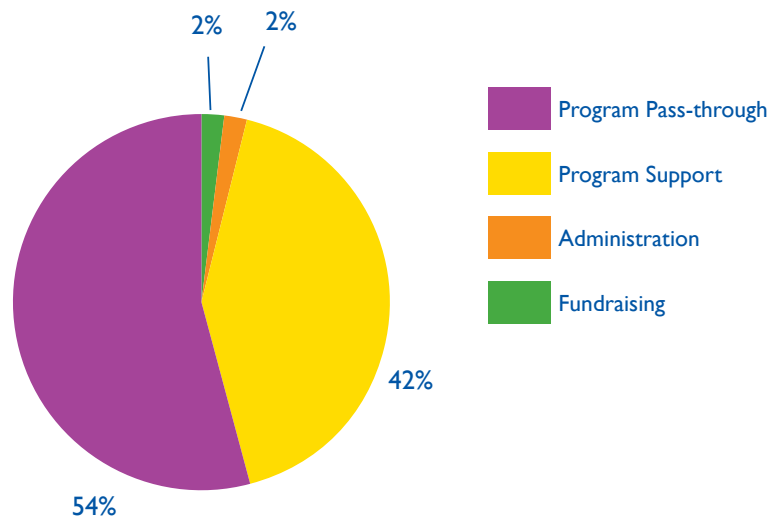


Revenue by Source:

Fee for Service - USDA	\$5,883,585	56.24%
Fee for Service - HHS	\$3,369,916	32.21%
Fee for Service - Other	\$297,532	2.84%
United Way	\$123,856	1.18%
Foundations	\$620,465	5.93%
Donations & Miscellaneous	\$167,002	1.60%
Total	\$10,462,356	100.00%

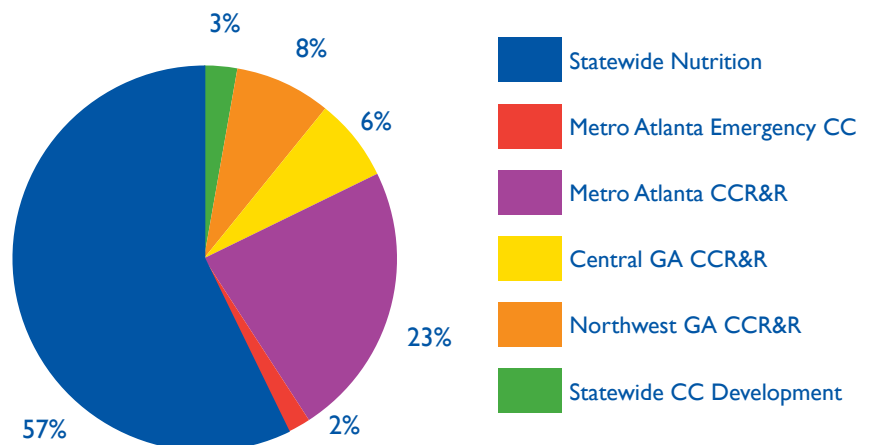
Functional Expenses:

Program Pass-through	\$5,731,738	54.57%
Program Support	\$4,414,517	42.03%
Administration	\$165,938	1.58%
Fundraising	\$191,404	1.82%
Total	\$10,503,597	100.00%



Program Expenses:

Statewide Nutrition	\$5,883,584	57.99%
Metro Atlanta Emergency CC	\$153,813	1.52%
Metro Atlanta CCR&R	\$2,392,664	23.58%
Central GA CCR&R	\$666,386	6.57%
Northwest GA CCR&R	\$784,918	7.74%
Statewide CC Development	\$264,890	2.61%
Total	\$10,146,255	100.00%



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* A supporter of El Dia de los Niños, QCC's annual fundraising event to celebrate and honor all children.

** Donated auction item to support El Dia de los Niños.



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